

Chautauqua County Humane Society



CHAUTAUQUA COUNTY
HUMANE SOCIETY

2825 Strunk Road
Jamestown, NY 14701
(716) 665-2209

What's the Scoop?

Spring 2010

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Pictured left to right are the *Spay Clinic volunteers: Audrey Gatgen, Jane Anderson, Diane Glenn, Cheryl Wahlstrom, and Wanda McKotch. Not pictured is Jean Schrader.* These volunteers were recognized and thanked for their hard work and dedication to the spay clinic program which has spayed and neutered over 8,300 cats in Chautauqua County from February of 2004 to present. In January we were able to thank the volunteers who help make **Whiskerville at the Mall** a success.

Adoption Counselor News

What's with all the questions? So you want to adopt a pet? Congratulations! We can tell you how much we appreciated you giving one of our beloved critters a second chance.

Here's the thing, we're going to ask you a lot of questions. You may feel like you're getting the third degree. We'll probably ask things like—Does your house have a fenced yard? Do you have a school-aged child? Who is going to be your new pet's primary caretaker? Do you have a veterinarian? Why do fools fall in love? Ok, we'll probably skip that last one. But we may ask others. We may even want to come check out your house. We promise not to mess with your stuff.

Don't take it personally! It's not about you. We're sure you're great; after all, you're here. We take good care of our animals, and we want to make sure they go to good homes. So when we ask you questions, please don't hold it against us!

You're probably going to give your new pet the best home ever—but not everyone is as awesome as you.

Really. See all the animals here? They didn't appear out of nowhere. Some of them were neglected. Some of them were abused. But many of them just didn't quite *fit* in their old homes—at least not well enough to ensure they'd stay there forever. We want to make sure Spot and Patches and Tiger and Muffin find homes that last forever this time.

So if we ask a lot of questions, try to remember: We're asking because we care, about the pet and about you. We're trying to make matches that last a lifetime. So if we ask you some personal stuff just think of the furry tail and the big eyes of the animal you've fallen for, and be patient with us.

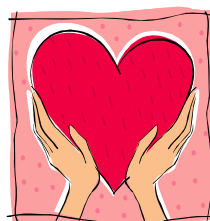
It's totally worth the trouble.

Volunteer Hours	Oct	Nov	Dec	Jan	Feb
Dog Walking	372.50	390.25	373.50	356.50	421.50
Cat Socializer	298.50	247.00	237.00	261.00	268.75
Mall	146.25	171.50	114.50	156.00	108.75
Dog Monitor	26.00	22.50	18.25	21.00	24.50
Vet. Tech Assistant	46.25	72.00	29.25	29.75	81.75
Sick Room	0	0	0	0	0
Office Assistant	40.75	32.25	42.00	118.50	58.50
Desk Assistant	0	0	0	0	11.00
Boutique	0	6.25	7.00	0	0
Laundry/Dishes	70.00	72.50	79.00	96.75	88.00
Mobile Adoption	13.50	25.50	8.00	0	0
Bathing	31.00	29.00	13.75	18.00	32.50
Special Events	63.50	18.00	12.75	12.50	61.50
Education	10.00	0	6.50	2.50	2.25
Miscellaneous	5.50	2.75	4.50	30.75	4.00
Spay Clinic	29.25	27.50	21.75	32.50	58.50
Photos & Web	25.00	18.00	10.50	18.75	11.75
Fostering	782.75	470	991.50	124.00	213.00

Total Oct Hours: 1960.75
no. of Volunteers: 150

Total Nov Hours: 1605.00
no. of Volunteers: 143.00

Total Dec Hours: 1971.25
no. of Volunteers: 138.00



Total Jan hours: 1280
no. of Volunteers: 150

Total Feb hours: 1446.25
no. of Volunteers: 150

Meet the Volunteers



Audrey Gatgen has been a volunteer with CCHS since February of 2004. Audrey became a volunteer when her first grandchild went to school and she found herself with time on her hands. Each week Audrey comes in on Mondays for two to three hours to make calls for the low-income spay clinic for cats and sets up the appointments. Her best shelter memory is one that happens most Mondays when making calls for the clinic, because she gets to talk to grateful folks who are very appreciative for any help we can give them with their pets. Audrey encourages any person who is looking for something to do and has a love of animals. "Please consider becoming a volunteer even if it is only an hour or two a week," Audrey says. "You will be rewarded by the animals every time you are here and by great volunteers and great staff." Audrey and her husband John have been married for fifty-three years and while they do not have any pets of their own, they pet sit their daughter's Greyhound about four days a week and the other grand dog when her other daughter has to go away. In the past she has had a Bassett, a miniature Poodle and a Doberman who were all very much loved.

Bobbie Thompson became a volunteer in January of 2005. She decided to become a volunteer since she wanted to help make dogs more adoptable and it was more interesting than walking on a treadmill for exercise. When Bobbie comes to volunteer one can see her walking dogs and currently she is involved with a group of volunteers who are hoping to help out the feral cats in Chautauqua County. Bobbie's interest in the feral cat group stems from seeing so many cats in the Jamestown area, and she wanted to help.

Bobbie's best memory is one that stole her heart. She locked eyes with this Airedale mix named Rascal. She knew that shortly she and her family would be adopting him. When it comes to new volunteers, Bobbie is the first to give a helping hand until they are comfortable here with the policies and get their confidence up. She would recommend to any new volunteer to ask to be paired up with a seasoned volunteer, and learn what they have to offer. And volunteers end up being our best customers since we understand what a particular animal needs. Bobbie shares her home with Charley, a German Wire-haired Pointer adopted from CCHS. She also adopted Dakota, a black and white cat, that was so persistent he was going home with Bobbie. In addition, she also has Buddy, a thirteen-year-old American Eskimo mix she adopted from his previous owner.



Elaine Gallup has been with CCHS since December 2004. Since she was a child she's had a great love for animals. As an adult that love became a seed that developed into a spirit of compassion for those animals, cats and dogs in particular, who for whatever reason are living in shelters. Elaine's compassion was the driving force on becoming a volunteer. She wanted to do something, however small, to help communicate love and care to CCHS's "shelter tenants" while they are living away from a normal loving home environment. Elaine works primarily in the area of socialization of cats—grooming, petting, talking to, playing with, and just spending time with them. At times she assists in the laundry room and may occasionally help with tasks of a clerical nature. Sometimes she just takes time to straighten up a literature rack or tidy up the displays in the boutique. Elaine has a special passion for those animals at CCHS who are victims of abuse and cruelty and have never known the joy of living in a loving home. Elaine says "My fondest memories as a volunteer are those in which a dog or cat who had come to CCHS having known only a life of cruelty finds his or her 'forever home' and will at long last know the love and companionship they so deserve. She has a passion, too, for those dogs and cats that are "seniors" and have been brought to us for varying reasons. Perhaps they had known a loving home for many years and their human companion died or had to move to a place where pets were not allowed. Volunteering at CCHS is gratifying and fulfilling, especially if you have a fondness for animals. And that fulfillment can come whether you are folding towels and blankets in the laundry room, cleaning down a get-acquainted room, helping with mailings or any of the other many tasks that need to be done to help make CCHS what it needs to be for the sake of the animals we serve. Make every effort to get to know "who's who" on the staff; get to know fellow volunteers; don't be afraid to ask questions. Keep your eyes open for things that may need to be done—check first before proceeding, though. ENJOY

Dog Tails

We have certainly have had our share of dogs lately at our shelter. Every time our volunteers go down the kennel hall they see new faces awaiting them. In the past few months we have had owner surrendered dogs, stray dogs, and cruelty dogs. We even have had some doubled-up cages for a few, which can make walking dogs a bit harder for you. During times like these, we encourage all volunteers to once again get out your *Dog Walkers Handbook* and give it a once over.

Each dog walker, new or seasoned, should take the time to check out who is in the kennels. Let's not forget the reason you come in—and that is to get every dog out that is at your level. While doing so, especially during the open hours, you'll get customers asking you about the dogs. The best answer you can give them is to tell them that when a dog becomes available, it will be posted on our website. This leaves out all the guesswork about whether a dog will be redeemed or if it will pass its test or not. We do have some volunteers that have been selected to help us get out the dogs that are not available. Also, the staff has been good to get them out, especially those that are housebroken.

We currently have several dogs that have not been handled by the volunteers yet. I think it's time to get them some social skills. If you are looking for a workout, these little dogs won't give you that. However, they will need some work on learning to be a dog. It's going to be tough to housebreak most of them since they are used to being locked up in a cage. But if we want to find them a home we need to work with them ASAP.

Good rescue groups are hard to find and even when we do find one, they may not be able to accommodate several dogs. Many rescue groups rely on foster homes to help them out and these homes have to have an opening to take on another dog. In addition, a foster home may only be able to take one or two dogs because of the social and emotional skills these dogs will need, and these dogs not being housetrained. We have been successful in finding homes for three of the Rottweilers and a Chow. While we continue to work with these guys, if we have any volunteers willing to do transport if we do find rescue homes for any of these dogs, please contact Sue Bloom.

Just one more reminder, with spring in the air we have already heard that several vets are reporting seeing parvo cases already. It's a good time to brush up on our infection control procedures—disinfect your clothing and gear so you are ready for your next scheduled volunteer time and make sure your own pets are current on their booster vaccinations.

Meet the Volunteers



Jim Richardson became a volunteer in July of 2004. Jim's love of cats is what brought him to volunteer at CCHS. He wanted to see if he could help cats who have become homeless since they didn't ask to be and he felt sorry for them. Cats have always been a passion for Jim so the cat socializing program at CCHS was just a natural fit. At first, Jim socialized the cats and as we got to know Jim we found out he is a man of many talents. We soon had him grooming and bathing cats that needed a spa treatment. Jim's customer service talents made him a natural candidate for adoption counseling and public events, either at the adoption center or at an offsite location. Jim's love of photography soon caught our eye and he now does all of our glamour shots of our feline residents. Everyone can see his work on our website or on posters he has made for fostering and promotional materials. He is also the owner of the Dewittville Mouse Ranch where many foster pets have been raised until they were ready to be adopted.

Jim says that new volunteers are encouraged to be part of something bigger. The time spent here at CCHS is never wasted and you'll get a lot more out of volunteering than you have put into it. Jim wishes he had come sooner. "Once you become a volunteer," Jim says, "ask many questions and think of many ways to help with the whole process of adoptions and the animals' care. Remember that the animals are counting on you." Words of wisdom Jim has to offer are keep encouraging others to sign up for a volunteer orientation, especially young people, because they will be the future. Encourage people to volunteer who love dogs and cats yet can't have any at home because they either rent or their life just does not allow for an animal right now. This allows them to have many pets through volunteering.

Jim shares his mouse ranch with seven cats. All but one came from CCHS and three were some of his fosters that Jim just couldn't part with after their long recovery from an illness.

Sue's News

Give More, Live Longer: volunteer! Volunteering is one way to give back to your community even if you don't have a lot of money. Many organizations could not function without the help of their dedicated volunteer base. While this may be true, volunteering is not all about the organization. It's about forming a social network with other individuals from your community who have the same interests as you do. Check out our volunteers: their love of animals has brought many of you together, all for a common cause, yet there are other key elements about volunteering that make it so addictive.

While they are volunteering, volunteers receive many benefits. It not only makes you feel good but it gives a social support that some volunteers wouldn't have without the opportunity to volunteer. While life can become overwhelming, volunteering can be that happy place where you can escape the rat race **and see that what you do does make a difference**. We find that volunteers that give a hundred percent seem to get more pleasure out of their volunteer experience than those who don't. It's a feeling of belonging to something that is a bigger picture and those volunteers will get back twice as much emotionally, socially, and physically. Don't get me wrong—volunteering is not for the weak at heart. It is a hard job and yes it is actually work. Just like one of the Athletes in the Winter Olympics, not every one of them came home with a medal yet they know they gave it their all, emotionally and physically. The social support volunteers get from volunteering has been shown to be a key factor in healthy aging. Look around you and see how many different volunteers we have and their age groups. And we all know the old saying that giving is better than receiving.

Help yourself by helping others. Our volunteers listen to our animals and that's a big part of what brings them back week after week. If one volunteer goes home sick they try calling another in to help get the animals taken care of. Or if they can't make it in they try to find a substitute. These are volunteers who have been dedicated and pride themselves in helping the animals sitting in our shelter. That is what makes volunteering fun. On one last note, you as a volunteer must learn to listen to yourselves and not ignore your own emotional and physical needs at the same time. If you are sick take the day to get back on your feet or if you are feeling emotionally overwhelmed, come talk to your volunteer coordinator—you may be surprised at what she has to say. Just like a well-oiled machine, volunteers too need some well-deserved TLC. The staff at CCHS is therefore dedicating each month this year to one group of volunteers and honoring them in our own special way.

Feline Express

So why is it that most shelters tend to care more about the enrichments of their dogs than they do cats? Is it because a dog is man's best friend? Well in today's society cats have become the number one animal since most people have to work more hours and have less time to spend with their pets. Isn't it about time to make that change in our shelter?

So what does that mean to you? Well we can work on how we can enrich the lives of our feline friends by looking at their environment and changing a few things. Through hard work and dedication we too can make it a cat-friendly space. Most enriched environments feature multiple levels and perches that can stimulate shelter cats by giving them interesting spaces to explore. Essentially we need to make it a cat playground. Another way to help our colony become more exciting for our felines is to offer a soothing or interesting sound track such as classical music, soft rock, or my favorite: a CD of bird songs. So many times when we think of stimulating sounds we are thinking from a person's perspective, not from a cat's mind. Cats need mental stimulation and interesting visuals such as bird feeders, as we do have at CCHS. Yet we can take it a step further such as hanging up prisms that can catch sunlights; cats love to watch their movements. Still we would want to offer our cats a place to call their own. After all the play,

they too would like to have a retreat, such as a fuzzy "hidey bed" for rest and especially for shy and fearful cats. Cats have a need to scratch so some sturdy scratching post such as a wood log would help them fulfill their scratching fetish. Wouldn't it also be nice to have a cool-down area where new cats could have time to become adjusted before being moved to a colony with multiple cats? Let's not forget that no shelter enrichment program would be complete if it did not include a "habitat" outdoor enclosure where the cats could enjoy fresh air and sunshine in a safe and fenced in space.

Not only do healthy cats need humane interactions but also those cats who are only handled when they are receiving a medical procedure. These would need to be volunteers who are meticulous with **infection control** and have time to spend with these kitties.

So what would it take to make some of these changes a reality? As always the mighty buck and a lot of hard work from staff, volunteers, and community members who are willing to donate their time, talents, and funding. **How can we make this project actually happen this year? Please speak up.**

Thank You For All You Do

Mackenzie & Suzanne Abbey • Diane Allen • Robert Anderson • Jane Anderson • Anneli Ardevall • Cindy Arnal • Linda Auflick • Kyle Baggiano • Cindy Baker • Nancy Barr • Linda Bascom • Lisa Beaudry • Donna Becker • Wendy & Drew Becker • Laura Beers • Margo & Eric Berg • Barb & Alexis Berry • Maureen Bogdanowicz • Megan, Jan & Christina Bowman • Heidi & Tammy Bradigan • Mary Lou Brands • Brenda Braswell • Carol Brewer • Mary Brickley • Grant & Sue Briggs • Katelyn Brooker • Connee Brown • Melissa Brumagin • Anna Burkett • Logan & Laura Burstrom • Cindy Butts • Ken Carlson • Polly Cimino • Rachelle & Sandra Clark • Carol Cole • Carol Colter • Doug Cook • Mary Beth & Dan Coon • Ashley Courtney • Cramer Family • Virginia Cusimano • Julie & Kelly Davidson • Karl Deck • Natasha Deck • Cyndi Dickinson • Dianne Dillingham • Andrea DiMaio • Nancy DiNapoli • Remilee Dorman • Jon Drake • Derek & Joni Droy • Jennifer & Justice Edens • Nancy & Jamie Ernewein • Tom Fairbanks • Cara Fickling • Chelsea Fisher • Stephen Frankson • Erin & Jennifer Fransen • Patricia Fuchs • Elaine Gallup • Deborah Garcia • Audrey Gatgen • Connie Gauronski • Jillian Gazdak • Chuck Geiger • Jim & Diane Glenn • Deborah Glover • Sara Goff • Beth & Jeff Green • Orrissa Greenwald • Sandy Gullotti • David Gustafson • Jim Haenggi • Brenda & Alex Hallberg • Lindsay Harrison • Sara Heary • Russell Herbstritt • Krista Hoff • Diane Howard • Maggie Irwin • Maria Jacobson • Deborah Jaroszynski • David Johnson • Linda Kehedy • Frank Klemens • Nikole Knoblock • Amanda Knowlton • Landy Family • Logan & Nikki Larson • Clarissa Leasure • Darla Lefebvre • John Lukach • Alison Lynch • Anne & John Madden • Cecilia Mallia • Kelley Manno • Maureen McAlear • Paul McCabe • Jason McEntire • Eileen & Melissa McGrath • Wanda McKotch • Colleen McNallie • Darlynda & Katie Miktuk • Janet Miller • Dianne Minekime • Linda Misiak • Jim Mittlefehldt • Kitiera Morey • Barb & Amelia Neal • Rob Newell • Tom Newton • Debbie Nichols • Barbara Nunn • Carol Olson • Wendy Olson • Freda & Morgan Palmer • Debbie Patch • Wilma Patterson • Andrea Patti • Pembroke Family • Carly Penhollow • Kathy Peterson-Van Horn • Arthur Petitt • Heather Potter • Sandy & Lee Potts • Marsha Pritz • Kelly Proudman • Stephen Rabent • Reichard Family • Jim Richardson • Darla Rissel • Russo Family • Lois Sandberg • Mary Schiller • Jean Schrader • Joyce Shelters • Seth Shields • Tina Shongo • Cheryl Sirwatka • Barb & Jake Sleasman • Caroline Small • Shirley Ann Smith • Faith Spiers • Dotty Storey • Julie Stout • Amanda & Celia Sumner • Rebekah Swart • Kimberly Sweet • Sally Szustakowski • Bobbie Thompson • Krista Thorsell • Daniel & Jennifer Van Nauker • Eric Von Reyn • Ethan Von Reyn • Janet Von Reyn • Beth Wagner • Wahlstrom Family • Valerie Weber • Gerald Williams • Jennifer Yost • Julie Zaffalon • Stephanie Zwyghuizen

We wanted to take the time to tell you as a volunteer how truly grateful we are having each one of you as part of our organization. Volunteers will be invited by groups to a special get-together each month throughout the year. This will give each of you the opportunity to meet the other volunteers who are doing similar tasks as you do for our shelter. Check out the list below:

<i>January:</i> Mall Volunteers	<i>February:</i> Spay clinic Volunteers	<i>March:</i> Beautification Volunteers
<i>April:</i> ALL Volunteers Appreciation	<i>May:</i> Office Volunteers	<i>June:</i> Cat Volunteers
<i>July:</i> Adoption Counselor Volunteers	<i>August:</i> Pet Promotion/Photos Volunteers	<i>September:</i> Foster Volunteers
<i>October:</i> Dog Volunteers	<i>November:</i> Education Volunteers	December

This is a list of items and supplies that CCHS needs to help make our animals' lives more comfortable and to assist our staff in performing everyday functions. Please call the shelter at 716-665-2209 ext. 0 if you can provide any of these items, or just drop them off at the shelter at your convenience. Thank you for supporting our mission.

In an effort to provide the best care for our animals, the shelter has a contract with Hill's Science Diet to provide all of the food for our animals, free of charge. However, we are required to pay 35 cents per pound for shipping. Individuals can donate either Hill's Science Diet food or give a monetary donation to help cover this cost.



PLEASE HELP



- (3) 2 Tray Craftsman Service Carts (\$79.99)
- (4) XL Sterilite 4 drawer cabinet
- AA Lithium Batteries for Camera
- Flat Screen Computer Monitors

MOST NEEDED ITEMS

- Vehicle maintenance gift card for oil changes, inspections, tires)
- Retail Gift Cards (Home Depot, Sears, etc)
- Gift cards from local area gas stations (for gasoline to transport animals)

CLEANING SUPPLIES

Paper shreds—single strands, no staples, no carbon, no confetti

Bleach

Paper Towels

Hand sanitizer

Latex gloves

Corn brooms

Laundry detergent (liquid)

Window cleaner

Scrubber sponges

Washable mop heads

Dawn dish detergent

Floor squeegees

Window squeegees

Quarterly floor cleaning service

Vacuum cleaner—upright, rotating brush

Landscaping supplies and maintenance

Garbage bags—heavy, for trash cans

ANIMAL NEEDS

Hill's Science Diet Food (dry & canned)

Hill's Science Diet Dog Biscuits

Towels

Cat litter—clay, non-clumping

Chews—rawhide, no color

Coop cups with attachment rings

Dog toys

Dog collars—choker and martingale

Plastic crates—large & medium, metal door

Wire collapsible cages—large

Plastic bottle caps

Kongs

Cloth leashes—6' by 3/4"

Cat tree for colony room

Cat toys—without catnip

Cat slicker brushes

Dog and cat shampoo

MISCELLANEOUS

HP LaserJet ink cartridges (4, 1300n, 1100 & 1200)

HP Inkjet 56 & 57 ink cartridges

White copier paper

Colored copier paper

Postage stamps

Mailing labels (1" x 2 5/8")

Photo inkjet printing paper

Tape dispensers & tape

Thank You cards

Sharpie markers, medium

Scissors

Index cards

White card stock paper

Safety vests for dog walkers

Lint rollers

Clothespins

Shower curtain rings—white, green blue

Meet the Volunteers *(continued)*

Ken Carlson has been a volunteer at the shelter since September of 2005. He is an avid dog walker. He is here like clockwork every month. We see his smiling face every Tuesday for three hours. He has always had an interest in animals, especially dogs. Ken particularly enjoys taking the dogs out into the Bark Park to watch them run and play. One of Ken's fondest memories here at CCHS was a yellow Lab named Andrew. Andrew was a handful and had a lot of energy to burn. He was here for such a long time and needed just the right home.

Ken encourages anyone to become a volunteer since it can be very rewarding and once you are here the most important thing to do is follow the rules to keep yourself and everyone around you safe.

Ken shares his home with two dogs. Tasba came from CCHS in 2000. Tasba is a Husky-Collie mix, a very gentle dog and she has the run of the property. His other dog is named Luke, a Boston Terrier. He has to stay in the house since he is active and a bit bullheaded.



Upcoming Events

Currently CCHS is collecting "Pennies 4 Paws," one of our fundraisers to support the rising cost of medical expenses the shelter incurs each year. Any time we have cruelty animals, as we do currently, these expenses become even higher, with no reimbursements from anyone. This worthy fundraiser is one that anyone can donate to through participating companies and groups, or just simply dropping off your pennies or dollar bills to help the cause. The shelter is also a drop-off point with our barrel in our lobby.

In April we once again will be having our **Tag Days** at participating stores to help with the this above fund raiser. Volunteers will be needed to help man the tag days locations, as we did last year. With your help we were able to raise **\$4,500**. The locations this year will be Quality Markets on Foote avenue and Falconer, Kmart, and Sam's Club in Lakewood. Call Sue Bloom to sign up for this event.

Come **July 14th, 2010** the shelter will be having it's second annual "**Canine, Cats, and Cabernet**" Auction, so If you enjoyed yourself at last year's event mark this one on your calendar. We will post more information about this event as it becomes available.

The shelter will also be participating in the **Pet adoption Weekend** at Petsmart in the month of May. Plenty of exciting volunteer opportunities are available for our volunteers.

Volunteer Needs & Reminders

- The shelter will be looking for volunteers to **help out with the events coming up** in the next few months. Please see Sue Bloom or Sherry to see where you can help.
- Spring has sprung and so will we see the ugly head of diseases such as **Parvovirus and Upper Respiratory Infection**. Please remember that **your hands, gowns, gloves, and foot baths** keep all our animals healthy and safe. Also, don't to forget to disinfect **your clothing and leashes**. A quick spin in the laundry will have them ready to go for your next volunteer day. The **finger** is a mighty tool to spread disease if not sanitized or washed between cages.
- We will need some **beautification volunteers or any others** not afraid to roll up their sleeves to clean up the yard and the Bark Park areas.
- The next "**Understanding Your Dog Seminar**" will be held **April 29th, 2010** from **7p.m. to 9p.m.** This **free seminar** is well worth a few hours out of your busy schedule. **I highly recommend it for all our new volunteer dog walkers.** Just R.S.V.P. to Sue Bloom if you will be attending.
- The shelter is looking for a volunteer **willing to assist with dog baths**, since we want them to be clean for surgery or adoption.